

# Courtside Conversions Ltd

*Specialists in Wheelchair Accessible Vehicles and Minibuses*

## CREATING BESPOKE VEHICLE CONVERSIONS FOR OVER 20 YEARS

Established in 1996 Courtside Conversions is a family-run business that has always been at the forefront of the vehicle conversion industry. We are proud to have built a reputation across the UK for providing completely customisable minibus conversions with exceptional quality and customer service, and an aftercare service second to none.

Every vehicle is customised to your needs, our many years of experience means we can guide you through the process with objective, reliable advice from first contact to vehicle delivery and beyond.



WORKING IN PARTNERSHIP WITH REPUTABLE BRANDS



IVECO





# CHOOSING YOUR NEW WHEELCHAIR ACCESSIBLE VEHICLE

Whether you are a community transport organisation, a council, a school or looking for something bespoke, delivering premium quality vehicle conversions is paramount so we ensure we only work with suppliers that share our values on customer satisfaction. Over the years, we have built partnerships with these reliable suppliers, so you can rest assured that every element in your vehicle is of the highest standard.

We design and build your accessible vehicle to meet your exact specifications. There are just a few fundamental options you will need to consider as part of our bespoke development process and we are on hand to offer guidance every step of the way to ensure the finished vehicle achieves all your goals.



## BASE VEHICLE

Courtside Conversions deals with all vehicle manufacturers, so you have a wide range to choose from when deciding on your base vehicle. Based on the goals and requirements you have relayed to us, we can help you choose the right model, taking all the fundamental considerations detailed below into account.

## PASSENGER ACCESS

Minibus entrances can be located directly opposite the driver at the nearside front or through the side door, which usually offers increased headroom. All minibuses have grab handles installed to assist entry at the passenger door and we offer advice considering additional fixed or folding handrails to each side of the entrance.



## WHEELCHAIR ACCESS

When choosing your vehicle, you should consider the type of wheelchair access you would like installed. We can fit wheelchair ramps, internal lifts or under floor lifts but some models are only suited to particular access options. Rear-wheel drive vehicles are usually fitted with an electric tail lift for example and manual ramps are only suitable front-wheel drive vehicles.

## REMOVABLE SEATING & FLOORING

Your new vehicle will be fitted with an M2 certified and tested floor tracking system which allows you to position the seats and provide various anchorage points for wheelchair passengers. Depending on the purpose of your vehicle, we can help you create a bespoke seating arrangement to suit your passengers.



## WHEELCHAIR EQUIPMENT & ANCILARY

Each accessible vehicle will need to have an appropriate amount of wheelchair and occupant restraints to ensure that both are secured safely and comfortably. There are many ancillary options that you can choose from to finally complete the specification of your vehicle such as:

- Ventilation/heating
- Stowage
- Signwriting
- Reversing cameras/sensors
- Dash mounted tablets
- Leisure batteries
- Saloon speakers
- Air suspension
- Hearing aid loops
- Destination panels
- Satellite navigation
- LED lighting

## CERTIFICATION

Every minibus will be issued with an IVA (Individual Vehicle Approval) certificate. IVA is a UK National approval scheme. Successful completion of the IVA means the vehicle meets the technical requirements laid out in European legislation, and that it has been designed and constructed to modern safety and environmental standards.



## DELIVERY

Once your vehicle is finalised we will arrange an appropriate time to deliver your vehicle to you and conduct an in-depth handover of the vehicle. We recommend that the drivers are present at the handover so that they can watch a demonstration of the key elements such as lift operation and ask any questions.

## AFTERCARE

As one of the UK's leading specialists in wheelchair accessible vehicles we are dedicated to not only designing and building the highest quality vehicles, but also to looking after our customers, keeping in touch and giving you ongoing support throughout the lifetime of your vehicle. One of the many reasons our customer's return time and time again.



CALL 01884 256048 OR REGISTER YOUR INTEREST ON OUR WEBSITE FOR YOUR PERSONALISED QUOTATION

# AFTER SUCCESSFULLY DELIVERING CUSTOMER SATISFACTION FOR OVER 20 YEARS WE CAN CONFIDENTLY PROMISE



**Loyal Partnership** - We value the bond we build with clients, listening closely to their needs to develop the perfect solution. We have known many of our clients for years and much of our work comes from recommendations.



**Reliable Expertise** - With over 20 years in the industry, you can be sure our advice and recommendations are based on extensive experience. Our workers are extremely skilled and we have developed a number of patented products.



**Tailored Service** - We can design and build a completely bespoke vehicle to match your requirements exactly. No request is too big or small - our aim is to exceed your expectations.



**Superior Quality** - We build to Type Approval standards and our service is fully audited with a 2-year warranty on completion. We are also fully compliant to all the relevant health and safety standards.



**Unrivalled Aftercare** - Our outstanding customer service doesn't end after your vehicle has been delivered. Our aftercare programme is unmatched so we can continue to assist you for as long as you need.

## Swindon Dial a Ride



Over the last 20 years Courtside Conversions have converted our vehicles to a very high specification. They are always happy to discuss and implement improvements and modifications in order to meet our requirements. We receive the vehicles in the agreed time frame and they offer an unbeatable after care service. We would not hesitate in recommending Courtside to anybody looking for an accessible vehicle converter as we have done in the past.

## Mendip Community Transport



Over time we have grown from just 5 Minibuses to our current number of 28 and all of them have been converted by Courtside Conversions. We have looked to utilise services of other converters in the past but Courtside's staff are pleasant and courteous, their service & level of expertise is second to none and if there is a problem they are always willing & able to put matters right. Why then would we want to change. Would I recommend them? Yes of course I would.

## Keep Mobile



We previously had our vehicles converted by a big national converter who struggled to meet our expectations with regards to our detailed specifications. That's why we chose Courtside, the flexibility and reliability that Courtside have offered us in addition to the totally bespoke service they provide has enabled us to make many stress free accessible minibus purchases. The quality and delivery of their vehicles far exceeds other converters we have previously used.

## WE PRIDE OURSELVES ON CUSTOMER LOYALTY, OUR CLIENTS INCLUDE

